

July 10, 2007

Alexandra Gorman
Director of Science and Research
Women's Voice for the Earth
P.O Box 8743
Missoula, Montana 59807

Dear Ms. Gorman:

This letter is in response to yours of June 21 to Roger Barnett. Our responses to your Questionnaire questions are as follows:

1. Does your company include full ingredient labeling on the household cleaning products you sell? If not, why not? If not, are you willing to consider providing full disclosure of ingredients on the product label?

Response

1. Shaklee does not include full ingredient labeling on its Get Clean™ household cleaning products.
 - a. Shaklee is not willing to provide full disclosure because it provides product specific information that jeopardizes the proprietary nature of Shaklee formulations.
2. Are there other ways your customers can access information on ingredients in your cleaning products?

Response:

2. Shaklee is working on an "Ingredient Glossary" that will become available to customers. This glossary will list the chemical name and also where the ingredient is derived. It would also reference trade name and provide an explanation of each ingredient, including its utility in the formulation and its source.

Customers can access MSDS sheets on all our homecare products from Shaklee's Field Communications Department. Additional information can be obtained by calling a toll-free number.

3. Do you have a formal policy on ingredient labeling? If so, please provide a copy of this policy in your response.

Response:

3. Shaklee's policy concerning ingredients is to exclude certain ingredients from any of our products. The following is a list of ingredients Shaklee excludes from its Get Clean product line:

- Butyl cellosolve
- Kerosene
- Phenol
- Cresol
- Lye
- Hydrochloric acid
- Sulfuric acid
- Sulfamic acid
- Petroleum distillates (also known as kerosene)
- Ammonia
- Sodium hydroxide
- Phosphoric acid
- Formaldehyde
- Chlorine bleach
- Morpholine

In addition, Shaklee maintains a checklist of requirements for its household products. A copy of that checklist, marked for each Get Clean product, appears below.

4. Would you like to receive a copy of the aggregate results of this survey?

Response:

4. Yes, we would like to receive a copy of the aggregate results of this survey.

If you have any questions, please do not hesitate to call me.

Best regards,

James A. Greene, Vice President
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